



9001:2015

DODHAM BY HELICOPTER

KEDAR-BADRI Ex-Dehradun-Same Day

Dehradun – Kedarnath – Badrinath - Dehradun

Warm greetings from Megamax Aviation!

Flying with expertise, care & love. We assure you of our reliable & caring services throughout your Dodham journey, as our team shall remain committed to making this auspicious yatra very memorable for you.

OUR PACKAGE INCLUSIONS

- Helicopter flying charges ex-Dehradun.
- Shri Kedarnath shuttle tickets.
- VIP Darshan's (as per the government order)
- Royalty, landing and parking charges applicable in Uttarakhand.
- Helicopter handling and transportation charges at Badrinath.
- Lunch at Sersi/Guptkashi.

- Helipad to hotel transfers.
- Hotel accommodation at Dehradun.
- Airport to hotel transfers.
- Day trip to Dehradun/Mussoorie/Rishikesh/Haridwar.



The confirmation for the above services is to be given by clients at the time of confirmation of booking.



PACKAGE COST

FULL HELICOPTER BOOKING (06 PAX)

INR 7,50,000 (Tax Inclusive)

PER PERSON

Single Engine - INR 1,25,000 (Tax Inclusive)

Twin Engine (MI) - INR 1,35,000 (Tax Inclusive)



DODHAM ITINERARY



Kedarnath

ETA/ETD	DETAILS
0700 Hrs	ETD from Dehradun Helipad
0730 Hrs	ETA at Sersi/Guptkashi Helipad

• Guests are required to report at Dehradun Helidrome by 0600 Hrs on their own. In case they require hotel transfer to be arranged by MAPL, the same should be confirmed to MAPL at the time of booking.

• In case flight is getting delayed due to NOTAM/delayed clearances/bad weather etc., we shall convey to the guests in advance, so that they may report accordingly at the Heli-drome.

• Heli-base in Sersi/Guptkashi from where we operate the shuttle services for the Kedarnath shrine.

• After arrival, there shall be a waiting time of 30 mins - 2 hour.

- Guests will be boarded by our crew, in the Kedarnath shuttle services flight to fly to Kedarnath Dham.
- Kedarnath Dham is at walking distance of 500m from the Kedarnath helipad.
- Guests will be provided VIP darshan at the holy shrine and will be allowed maximum 2 hours for the same.

• After darshan, guests shall report back to Kedarnath helipad, then guests will be brought back to Sersi/Guptkashi helipad for their next flight to Badrinath.



ETA/ETD	DETAILS
1000 Hrs	ETD from Sersi/Guptkashi Helipad
1030 Hrs	ETA at Badrinath Helipad

• On arrival at Badrinath, transfer to the temple will be done by car for darshan. VIP darshan shall be arranged by us for the guests at Badrinath temple. Maximum 01 hr shall be allowed to guest for darshan.

• After darshan, guests will be brought back to Badrinath helipad for their next flight to Dehradun.



ETA/ETD	DETAILS
1330 Hrs	ETD from Badrinath Helipad
1430 Hrs	ETA at Dehradun Helidrome

• On arrival, our base manager will be present to receive the guests.

• In case helipad to hotel transfer is to be provided to the guests, the same needs to be confirmed to MAPL at the time of confirmation of booking.



IMPORTANT GUIDELINES AND POLICIES

• In respect of COVID-19, all necessary measures issued by the State & Central Governments would have to be adhered by the passengers. The measures shall be confirmed by MAPL to the passengers 02-03 weeks prior to the date of arrival. Without adhering to the prescribed measures/requirements, boarding would be denied without any refunds.

• Guests have to MANDATORILY submit their correct weights at the time of booking. If any change in weight found at the time of their travel, from the submitted weights, which may lead to exceeding of our aircraft weight carrying capacity, guest(s) would be deboarded & cancelled for the Heli-tour, <u>without any refund.</u>

• In case of a per seat booking: Booking shall be taken by MAPL on provisional basis and confirmed to the passengers 03 weeks prior to the date of arrival at the latest. Please note, for Dodham (ex-Dehradun) per seat bookings, <u>MAPL shall fly subject to 04 or more passengers being on board</u>, otherwise provisional booking shall be released, and 100% advance shall be refunded by us.

• The ETA/ETD timings mentioned in our itinerary are not final. Timings may differ on your date of travel, depending up on weather and other Force Majeure reasons.

• In our Dodham afternoon tour, guests will not be allowed to have darshan more than the mentioned period, as the tour needs to be completed in time. Swift VIP darshans shall be done at both the temples.

• Guests are advised to have some fruits before boarding flight in the morning on their date of travel.

• AADHAR CARD & PAN Card copies are to be shared mandatorily by all Indians, & passport is required in case of Foreign nationals.

• Depending up on weather & other force majeure conditions, MAPL might cover Kedarnath Dham first and then Badrinath Dham.

• Waiting time at Sersi and Kedarnath helipad would be approximately 30 minutes to 02 hours.

• Lunch can be arranged at either of the Dhams, depending up on the time of departure from Dehradun. Only one meal – lunch, is included in the tour package.

• Overweight charges would be charged to guests who are above 75kg weight. The reason for the same is that we operate at very high-altitude terrain, where the weight carrying capacity of the aircraft is only 450 kg. Hence, due to overweight passengers, we lose seats in our sharing flights. Overweight charges are applicable at INR 2,000/kg, for the total weight above 75kg.

• Passengers should carry only one handbag each. Suitcases cannot be carried on board.

• MAPL has its own crew at both the Dhams. For any help, guidance or assistance, guests are free to reach out to them.

• Hotel accommodation and transportation charges at Dehradun are not included in the package. It can be arranged by MAPL at an additional charge.

• Confirmation of additional services is to be provided by the guests at the time of confirmation of booking.

• Both the temples are located at a high altitude. Passengers are advised to carry regular medical kit & woollen clothes with them, as temperatures can drop drastically at night in the hills.

• Any donations, tips, pitthu and porter charges shall be borne by the guests only.

• Weighing at the time of boarding the helicopter is a must, since the company shall not allow boarding in case the total weight exceeds the weight limitation of the helicopter. And, due to the same reason, in case of more than 01 available aircraft, we reserve the right to shuffle passengers between different groups to manage the right weight of helicopters for safe flying in the hills.

• One warm jacket during the Dodham tour will suffice. Further, necessary medicines should be carried along during the period of the tour.

• Network connectivity at Badrinath is very poor. The only telecom networks that work a bit in the region are BSNL and Jio.

• When planning your tour, we strongly advise the guests <u>to keep at least one additional day at</u> <u>hand at Dehradun</u>, after the respective travel date, so that they do not end up in problem in case the weather gets very bad on the day of your tour, which may lead to extension of the tour.

• Flying in hills is subject to weather conditions. And in regards to our Do Dham operations, we would like to bring to your kind attention, that cancellations and other inconveniences due to weather is very much likely, since weather is extremely unpredictable in the hills. Hence, guests should come prepared to face the eventualities in case of weather problems. In case of bad weather, we shall operate as per our policy mentioned in the 'Terms and Conditions' and 'Important Guidelines and Information' section.

TERMS AND CONDITIONS

• Passengers have to mandatorily follow the government prescribed measures in regard to COVID-19. Without adhering to the same, boarding shall be denied by MAPL without any refunds.

- Our Heli Tours are not available for the following VIP's:
- Speaker Lok Sabha
- Dy. Chairperson Rajya Sabha
- Central Ministers of Cabinet Rank
- C J I Supreme Court
- Governors of State
- Chief Ministers of State
- State Ministers of Cabinet Rank
- SPG Protectees Z category only.

MAPL reserves the right to postpone the timings of flying, which is subject to weather conditions, & any extra night stay cost in case of bad weather will be borne by the client only.
Flying in hills are subject to many factors like delayed clearances from Air Force & Civil Avia-

tion, VVIP movements, valley flying by Indian Air Force (NOTAM), bad weather, sudden occurrence of technical snag in helicopter, illness flying crew or late reporting of the guests at the helipads. • Megamax Aviation reserves the right to cancel passengers, who are unruly, abusive, intoxicated, sick, mentally unbalanced or anyone else whom we deem to be unfit/unsafe to fly. No refund shall be issued to such passengers.

• In case of Heli-Tour getting cancelled due to bad weather on the date of travel of the guests, the booking will not be revalidated for the next day. Refund as per the refunds/cancellations policy shall be done to the clients, with no further obligation of MAPL whatsoever. Any kind of inconvenience caused because of cancellation of flights is beyond the control of the operator. No compensation or reimbursement of any sort of services shall be offered in the event of cancellation of a flight.

• Guests are required to pay the 100% of the additional charges before the commencement of tour. Passengers would not be allowed to board or commence the tour, without paying the full and final payable amount.

• Our company shall not be liable for any medical emergency on the ground to the party. Therefore, in your own interest, guests are hereby advised to kindly consult a doctor and get medical check-up done, before commencing the yatra. Medical check-up is mainly required if a guest has any medical suffering/condition.

• Passengers travelling together may not travel in the same helicopter flight, as we may have to shuffle passengers in helicopter flights to manage the total weight of the aircraft.

• **CARRIAGE BY AIR ACT, 1972** The carriage is subject to Megamax Aviation regulations relating to the conditions of Non-International Carriage (Passenger and Baggage) framed in accordance with The Carriage by Air Act, 1972 and Notification regarding application of the carriage which is non-international. The liability of the company for damage sustained in the event of the death or wounding of a passenger or any other bodily injury suffered by passenger or by his registered baggage during the course of carriage by air will be governed by the provisions of sections 4,5,6 and the rules contained in the second Schedule of Carriage by Air Act 1972 with certain exceptions, adaptations, modifications, etc as notified in the Govt. of India, Ministry of Civil Aviation Notification and as amended from time to time.

• NO AERIAL PHOTOPGRAPHY

Aerial Photography from Helicopter is illegal and punishable by law and photography at the helipad is strictly prohibited.

HAND BAGGAGE ALLOWANCE

Only one handbag weighing a maximum of 2 kgs is allowed per passenger.

HELICOPTER WEIGHT LIMTATION

Passengers would be taken on board depending up on the load and temperature conditions. Pilots call will be final. Maximum weight capacity of the helicopter is 450 kg (excluding baggage weight) at these destinations. All passengers on board must be within this limit. Hence, passengers are advised to provide us their exact weights at the time of booking and carry baggage within the permissible limit.

• PAYMENT TERMS

The booking has to be done in advance with a deposit of 50% of the Heli-Tour amount. Full amount has to be deposited 20 days prior to date of travel.

• RESCHEDULING OF BOOKING

Re scheduling of booking to a next date will be done subject to availability and on payment of 10% of the cost. This will be permitted only if applied 28 days before journey date. In case the rescheduling is requested with less than 28 days to the journey then booking will be treated as cancelled and a fresh booking will be given subject to availability.

Feel free to contact us for any query, details, inquiry & reservations: We aim to provide the very highest levels of service and reliability and will do our best to give you an unforgettable experience.

CANCELLATION POLICY

If passengers cancel their booking, the following cancellation charges will be applicable -

 More than 45 days prior to travel date: 	20% of total tour cost.
 Before 30 days prior to travel date: 	50% of total tour cost.
 20 days prior to travel date: 	75% of total tour cost.
 Less than 20 Days prior to travel date: 	No Refund
• No show:	No Refund.
 After commencement of the tour: 	No Refund.

BAD WEATHER & FORCE MAJEURE POLICIES:

Where bad weather, technical snags, or any force majeure reason beyond Megamax Aviation Services' control results in the cancellation of the flight or delay, Megamax Aviation Services will not be liable in any way for the cancelled or delayed flight. However, refund will be given to clients as per our refunds policy. Any kind of inconvenience caused because of cancellation of flights is beyond the control of the operator. No compensation or reimbursement for accommodation, transportation, meals, or any other extra travel expenses done by the passengers shall be offered in the event of cancellation of a flight.

 In case tour departure does not take place from Dehradun on same day due to above reasons, tour will be considered as cancelled and refund as per our policies will be made.

However, in case the passengers would like to consider taking the tour on the next available date, a fresh booking can be made for the same. Our team will propose the available options to the passengers.

The balance/unutilized amount against previous booking can be adjusted against the fresh booking. And any extra costs that would be accruing, will have to be borne by the passengers.

 In case the tour departs from Dehradun as per schedule but gets disrupted, while the tour is ongoing, our team will propose the possible revised itinerary within the scheduled package days, but without any extension of days.

Note: In case of cancellation due to bad weather, 10% of the cost will be deducted as charges.

- Any extension, proposed by the passengers, in the package will only be considered at an extra cost and subject to operational viability.
- New Do Dham passenger(s) scheduled for departure from Dehradun on any respective travel date shall be our top priority, over the back-log passenger(s) of previous days(s).
- In case of passenger get stuck at Kedarnath top due to bad weather or Force Majeure, the accommodation charges at Kedarnath will be borne by the client directly.
- Additional night halt charges will be payable by the passengers to hotels on a direct payment basis if they get stuck for additional nights due to bad weather/force majeure reasons over and above the same day period.
- If passengers require extra helicopter flying at the end of their tour, the same will be chargeable at INR 1,25,000/Hr + UCADA royalty & and landing charges + GST.
- While the tour is ongoing, if any group demands to cancel their tour mid-way, the arrangement of transportation will be done by Megamax Aviation, however, the cost for the same will be borne by the passengers on a direct payment basis.
- Any increase in government levies or taxes, after the confirmation of booking, will be extra chargeable to the passengers. Payment against the same will have to be done before the commencement of the tour.

DISPUTES

Disputes as to the legality, interpretation, application or performance of service or any of its terms and conditions shall be governed by the laws of Delhi Jurisdiction.

 Bookings will be taken, considering there is acceptance of the above-mentioned terms & conditions by the party.



WE ASSURE YOU OF A SAFE & MEMORABLE PILGRIME.

WE WILL STRIVE TO MAKE YOUR DREAM PILGRIMAGE UNFOLD AS SMOOTHLY AS A DREAM, WHILE KEEPING YOUR SAFETY OUR PRIORITY!



Megamax Aviation Pvt. Ltd.

Megamax House, B-40, Sector-57, Noida – 201301 (India) Telephone: +91-120-4120748 Email: sales@megamaxaviation.com, Website: www.megamaxaviation.com